

Proof w.r.t Organisation wide awareness and undertakings on policies with zero tolerance

- 1. Constitution of Grievance Redressal Committee: Head of the institution Constituted Grievance Redressal Committee, Anti Ragging committee and Disciplinary committee to address various grievances such as Ragging, Harassment with zero tolerance. Code of conduct is placed on institutional website and students are sensitized through induction programme in the beginning of the academic year. Awareness programmes such as "Men of character Respect women equality on 17.12.22) and counseling session with Child development project officer, Kishore Vikas on 29.1.20 was organized to explain severe consequences of the above practices and how acts like DISHA could come to the rescue women in trouble. Legal experts and police officials are invited to tell about women protections laws and punishment for ragging, harassment. This committee takes written complaints from the victims and handle them shrewdly. Enquire both the parties, the accused and the victims in camera and submits the report to the head of the institution within a week and action will be initiated based the severity of the offence.
- 2. How Mechanism addresses grievances: As soon as written complaint is received the members of the aforesaid committees meet and discuss plan of action. They talk to the accuser and accused in camera and find out the facts and submit their findings and recommendations to the head of the institution within a week and with zero tolerance he takes action against the convicted which ranges from admonition to suspension depending on the severity of the offence.

Anti Ragging Programme with Sri Md. Yaseen Local police official on 17.12.22



Educating the Girl Students to Install and Use DISHA App designed by Andhrapradesh Police Department for Girl-Safety





3. Mechanism for submission of online/offline grievances

Written complaint to grievance redressal committee in person is the offline mode of grievance submission

Disha Helpline: 100/112/181

Online mode of grievance submission: E-mail to Disha-sho_tvr@kri.appolice.gov.in

4.Grievance of general nature: These grievances such as lack of drinking water, renovation of damaged labs, broken furniture, electric equipment, poor sanitation of washrooms etc are brought to the notice of mentors through a written complaint. They covey the grievance to the grievance redressal committee and it would bring it to the notice of head of the institution and he would take steps to address the grievance subject to the availability of funds. In case huge amount of funds are required to renovate or rebuild damaged rooms. For example in the year 2022-23 e-block was renovated with financial support of APSSDC funds and two well equipped class rooms were constructed in place e-block.